

## FAQs

### 1. What is the offer?

Spend S\$150 or more on Amazon.sg using your Mastercard card, and a S\$15 Amazon.sg Gift Card will be added to your Amazon account for use on a future purchase.

### 2. How do I get the offer?

From 20<sup>th</sup> November to 26<sup>th</sup> November, if you make a purchase on Amazon.sg with an eligible card and meet the required minimum spend, a S\$15 Amazon.sg Gift Card will automatically be added to your Amazon account within 30 days after the promotion ends. This offer is limited to the first 2,000 customers who meet the Terms & Conditions.

### 3. When will the S\$15 Amazon.sg Gift Card be added to my Amazon account?

Any gift cards earned as part of a promotion will be added to your Amazon account within 30 days of the promotion ending.

### 4. Where can I view my Amazon.sg Gift Card?

You can view your Amazon.sg Gift Card [here](#). Note that you must log in or be logged into your Amazon.sg account to view your Gift Card value.

### 5. Where can I use my Amazon.sg Gift Card?

You can use your Amazon.sg Gift Card to pay for purchases made on Amazon.sg (via desktop, mobile browser or the Amazon Shopping App). Amazon.sg Gift Cards cannot be used for purchases on the Prime Now app or on any other Amazon website. See the [Amazon.sg Gift Card Terms and Conditions](#) for further information.

### 6. Which products are eligible for the offer?

All items sold on Amazon.sg are eligible for the offer, including International Store products.

### 7. What happens if my purchase is delivered via multiple shipments?

It is common for purchases to be delivered via multiple shipments and a purchase is eligible for the offer if all shipments are delivered before 23:59 SGT December 25, 2020.

## Terms & Conditions

This is a limited time promotion. Offer expires at 23:59 SGT November 26, 2020 or when fully redeemed, whichever is earlier.

Amazon reserves the right to modify or cancel the offer at any time.

Offer only applies to customer orders on Amazon.sg (via desktop, mobile browser or the Amazon Shopping App). Products sold on Prime Now or any other Amazon website will not qualify for this offer.

Offer only applies to customer orders made using Mastercard cards issued in Singapore. Any non-Singapore issued Mastercard cards or any non-Mastercard cards will not qualify for this offer.

A customer's Amazon.sg order must have a minimum purchase amount of S\$150 in order to receive the S\$15 Amazon.sg Gift Card. Items must be purchased in a single order. All items must also be delivered before 23:59 SGT December 25, 2020. Delivery fees and gift wrap charges do not apply when determining minimum purchase amount. The minimum purchase amount is the amount after any promotional discounts have been applied. Please ensure that you meet these offer requirements by checking the purchase order details and delivery date prior to checkout.

Amazon.sg Gift Card will automatically be added to your Amazon account within 30 days after the promotion ends. View your Amazon.sg Gift Card [here](#).

Offer is not valid if the order is cancelled or any item or item(s) from the order are returned causing the total order amount to fall below the required minimum purchase amount.

Amazon.sg Gift Cards expire 10 years from the date of issuance. Gift Cards are automatically applied to eligible orders upon checkout. If you would rather not use your Gift Card, you can deselect it in the Payment Selection step of checkout. Gift Cards cannot be transferred to other accounts.

All Amazon.sg Gift Cards are subject to the [Amazon.sg Gift Card Terms and Conditions](#) and [Amazon.sg Gift Card Restrictions](#).

Offer applies to items shipped to a single address, whether in a single shipment or multiple shipments, if all shipments under a purchase are delivered before 23:59 SGT December 25, 2020.

Offer good while supplies last.

Offer limited to one per customer and account. The maximum benefit you may receive from this offer is S\$15.

Delivery charges and taxes will apply to the full value of your eligible order.

Offer is non-transferable and may not be resold.

If any of the products related to an offer are returned, your refund will equal the amount you paid for the product or content, subject to applicable refund policies.

If you violate any of the offer terms, the offer will be invalid.