

Frequently Asked Questions – My Account (Kids) Opening Online CNY Promotion January 2022

1. My child has an existing My Account, can he/she be entitled for the promotion?

The promotion is only eligible for customers who open a new My Account (kids) and fulfills the promotion terms & conditions.

2. Will my child be eligible for the promotion if we open the My Account (kids) at branch?

Your child will not be eligible as this is an online account opening promotion.

3. If I open a joint-alternate My Account with each of my children, will each of them be entitled to the CNY Cash Gift?

Each eligible child will be entitled to a CNY Cash Gift.

4. Will I be able to withdraw from the account during the 6-month Period?

The deposits in the newly opened account are not locked in therefore customers will be allowed to withdraw from the account. However, do maintain the minimum average daily balance required between 20 February – 19 August 2022 in order to qualify for the promotion.