

Frequently Asked Questions – My Account (Kids) Opening Online Promotion March 2022

1. My child has an existing My Account, can he/she be entitled for the promotion?

The promotion is only valid for new My Account opened between 12 March to 30 June 2022. Child who already has an existing My Account will not be eligible for the Promotion.

2. Will my child be eligible for the promotion if we open the My Account (kids) at branch?

Your child will not be eligible as this is an online account opening promotion.

3. If I open a joint-alternate My Account with each of my children, will each of them be entitled to the promotion gift?

Yes, each eligible child will be entitled to the Promotion Gift.

4. Will I be able to withdraw from the account during the 6-month Period?

The funds in the account are not locked in therefore customers will be allowed to withdraw from the account. However, do maintain a minimum average daily balance of S\$3,000 for 6 months to qualify for the promotion.

5. When will I receive the redemption email for the Promotion Gift?

You will receive the redemption email as per the dates stated in the table below:

Account Opening Month	Fulfil Conditions By	Receive Redemption Email By	Redemption Valid till
March 22	End April 22	End May 22	End August 22
April 22	End May 22	End June 22	End September 22
May 22	End June 22	End July 22	End October 22
June 22	End July 22	End August 22	End November 22

6. What is included in the promotion gift – NERFXperience Action Tickets?

The promotion gift includes admission tickets for two to NERFXperience Action at Marina Square – 6 Raffles Boulevard #01-208 Singapore 039594. Do note that there is an age requirement of 7 years and above to enter.

7. How can I redeem my Promotion Gift?

Redemption of Promotion Gift can be done at Vendor's website <https://www.nerfax.com.sg/>. Eligible Customers can follow the step by step instructions – ticket info > Book your time slot > Select 'Got a ticket but yet to book a time slot' and key in the confirmation code given in the redemption email to redeem the promotion gift. * Do remember to key in 2 in the 'total number of visitors' box.

Ticket Info ▾

Ticket Info

Book your timeslot



**GOT A TICKET
BUT YET TO
BOOK A TIME SLOT**

Tickets already purchased from
any of our ticketing partners.
[Click here to book your slot.](#)



For multiple ticket holder,
please use any of your ticket codes.

Confirmation Code

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