Online Travel Fair Spend & Redeem 2016 Promotion ("Online Travel Fair Promotion") Terms and Conditions

Participation in the Promotion constitutes acceptance of these Terms and Conditions.

Qualifying period

- DBS/POSB Credit or Debit Cardmembers ("Cardmembers", each a "Cardmember") will get 1 chance to win a prize (each a "Prize" and collectively, the "Prizes") from 23 February 2016, 12 am – 6 March 2016, 11.59pm ("Eligible Period"), subject to a minimum spend of \$\$500 in a single transaction charged to the DBS/POSB Credit or Debit Card ("Card") during the Eligible Period.
- 2. Cardmembers will also get to select a gift (each a "Gift" and collectively, the "Gifts") during the Eligible Period, subject to a minimum spend of S\$2,500 in a single transaction charged to the Card during the Eligible Period.

How to participate

- To qualify for 1 chance to win a Prize, Cardmembers will have to spend a minimum amount of \$\$500 in a single receipt ("Qualifying Spend for Prize") at the Online Travel Fair website and proceed to DBS Lifestyle App's Online Travel Fair Spin & Win. Cardmembers must key in the unique code issued after payment to unlock the game. Cardmembers will 'Spin the Wheel' and win the Prize corresponding to where the wheel stops.
- 2. To qualify for the Gift, Cardmembers will have to spend a minimum amount of S\$2,500 in a single receipt ("Qualifying Spend for Gift") at the Online Travel Fair website and proceed to DBS Lifestyle App's Online Travel Fair Spin & Win to redeem the Gift. Cardmembers must key in the unique code issued after payment to unlock the game. Cardmembers will 'Spin the Wheel', win a prize and then be entitled to choose one Gift from the options in each corresponding spend tier. Redemptions are valid while stocks last.
- 3. Only 1 receipt per transaction is valid for redemption, and the receipt may only be used once for redemption. Combination of receipts will be disqualified from the Online Travel Fair Promotion. Cardmembers must play the game within the Eligible Period. The last day for Cardmembers to 'Spin the Wheel' will be on 6 March 2016 at 11.59pm.
- 4. Limited to 1 spin per valid transaction. Limited to 5,000 spins during the Eligible Period.

Qualifying Spend

- 5. The Qualifying Spend is based on local online transactions made during the Eligible Period at Online Travel Fair website.
- 6. Instalment Payment Plan ("**IPP**") transactions must be charged to a Card and will qualify based on the full retail value of the IPP on the retail charge slip.
- 7. For non-Singapore dollar Qualifying Spend charged to a Card, the transaction amount posted in the Cardholder's registered card account (which is inclusive of the exchange rate conversion and commission, if any) will be considered as the amount of the Qualifying Spend for the purpose of the minimum spend criteria for the Online Travel Fair Promotion.

Spin & Win Prizes

- 8. Cardmembers may stand to win 1 of the Prizes listed below; awarding of the Gifts is at the sole discretion of DBS/POSB:
 - i. Return air tickets on Air Asia (in the form of 100,000 Big Points)
 - ii. S\$5 Watson's voucher
 - iii. Osim uSnooz
 - iv. Osim uTingle
 - v. A pair of return air tickets to Yangon (Myanmar Airways International)

Spend & Redeem Gifts

- 9. Cardmembers can redeem 1 Gift from the list below, according to the customer's spend tier, while stocks last:
- Spend between S\$2,500 S\$3,499.99
 - i. 21 inch luggage
 - ii. Up to S\$50 GrabPay Cash Rebate (subject to amount spent using the customer's GrabPay account)
 - Spend between \$\$3,500 \$\$5,499.99
 - iii. 25 inch luggage
 - iv. S\$50 credit for overseas Wi-Fi router rental
 - v. Limousine airport transfer (1-way)
 - Spend S\$5,500 and above
 - vi. 29 inch luggage
 - vii. S\$80 credit for overseas Wi-Fi router rental
 - viii. Limousine airport transfer (2-way)

10. Redemption details for items (i) stated in Clause 8 is as indicated below:

- The Prize won will be credited into the Cardmember's AirAsia BIG Member account by 31 May 2016.
- Cardmembers will be required to register their particulars (i.e. Full Name, 10-digit BIG Member ID and last 8 digits of DBS/POSB Credit/Debit Card Number) before 31 March 2016. To register, Cardmembers are required to submit their particulars via the registration link listed on the voucher via the DBS Lifestyle app. Forms with incorrect/missing information will not be processed.
- 100,000 BIG Points will be credited to the Cardmember's AirAsia BIG Member Account and is valid for 3 years from the date of issuance.
- Information and points required for the listed destinations does not take into consideration airport tax and is accurate as of 12 February 2016; subject to change without prior notice.

11. Redemption details for items (ii) stated in Clause 8 is as indicated below:

- The S\$5 Watsons voucher is valid for redemption till 30 April 2016.
- Voucher must be presented prior to purchase.
- To redeem the voucher, Cardmembers must access their saved voucher via the DBS Lifestyle app and click "Redeem when in store" when they are ready to redeem the item at the Watson's outlet.
- Voucher is valid for redemption at all Watsons outlets.
- Voucher is valid for one-time use in a single receipt.
- Voucher cannot be used in conjunction with any other on-going offers, promotions, discounts, privileges, vouchers, rebates, loyalty programmes or in-house offers.

- Voucher is not exchangeable for cash or any other items. Value not fully redeemed is not refundable.
- This voucher entitles the bearer to redeem products of the equivalent value in Singapore only.
- Any return product purchased using this voucher can only be exchanged for another product of a lower or equivalent value.
- Any balance payment must be made with a DBS/POSB Credit/Debit Card.
- Merchant reserves the right of final decision to refuse the use of any voucher in any cases of dispute.

12. Redemption details for item (iii - iv) stated in Clause 8 is as indicated below:

Redemption Period: 23 Feb – 30 Apr 2016

Redemption Venue: Mojito Redemption @ Funan DigitaLife Mall

109 North Bridge Road, #04-10 Singapore 179097

Opening Hours: 12 p.m. to 8 p.m. daily (closed on public holidays) Contact No.: 6534 8095

- To redeem the item, Cardmembers must call the Mojito Redemption Centre to arrange for pick-up or delivery.
- For pick-up, customers will visit the Mojito Redemption Centre. Cardmembers must access their saved voucher via the DBS Lifestyle app and click "Redeem when in store" and scan the QR code provided when they are ready to redeem the item at the Mojito Redemption Centre.
- For delivery, Cardmembers must access their saved voucher via the DBS Lifestyle app and click "Redeem when in store" and scan the QR code provided when the delivery arrives. Delivery is chargeable at S\$18 per customer. Payment for delivery must be via a DBS/POSB Credit or Debit Card.

13. Redemption details for item (v) stated in Clause 8 is as indicated below:

Redemption Venue: Myanmar Airways International office Unit 03-77 Passenger Terminal Building 1 Singapore Changi Airport Singapore 819642 Tel: 6235 5005 Opening hours: 9am-5.30pm (Mon-Fri), 9am-1pm (Sat)

- To redeem the item, Cardmembers must access their saved voucher via the DBS Lifestyle app and click "Redeem when in store" when they are ready to redeem the item at the Myanmar Airways International office.
- Cardmembers will redeem an official letter for one pair of air tickets to Yangon.
- Valid for travel till 31 Aug 2016.
- Prevailing airport taxes and travel visa will be the passengers' expense/responsibility.
- The Cardmember is required to provide NRIC, DBS/POSB credit card details and contact information upon redemption.
- Booking of travel can be done through email, telephone or in-person at the Myanmar Airways International office, only upon collection of the official letter.

14. Redemption details for item (i, iii, vi) stated in Clause 9 is as indicated below:

Redemption Period: 23 Feb – 31 May 2016 Redemption Venue: Mojito Redemption @ Funan DigitaLife Mall 109 North Bridge Road, #04-10 Singapore 179097 Opening Hours: 12 p.m. to 8 p.m. daily (closed on public holidays) Contact No.: 6534 8095

- To redeem the item, Cardmembers must call the Mojito Redemption Centre to arrange for pick-up or delivery. Stocks are limited and alternative collection dates/arrangements will be provided if the item is out of stock.
- For pick-up, customers will visit the Mojito Redemption Centre, access their saved voucher via the DBS Lifestyle app, click "Redeem when in store" and scan the QR code provided.
- For delivery, customers will need to access their saved voucher via the DBS Lifestyle app, click "Redeem when in store" and scan the QR code provided when the delivery arrives. Delivery is chargeable at S\$18 per customer (limited to 2 luggage) or S\$25 per customer (if more than 2 luggage). Payment for delivery must be via a DBS/POSB Credit or Debit Card.

15. Redemption details for item (ii) stated in Clause 9 is as indicated below:

- Redemption will be in the form of cash rebate.
- Cardmembers will be required to register their particulars (i.e. Full Name, and DBS/POSB Credit/Debit card number) before 31 Mar 2016. To register, Cardmembers are required to submit their particulars via the registration link listed on the voucher via the DBS Lifestyle app. Forms with incorrect/missing information will not be processed.
- Cardmembers must book their taxi rides via the Grab app and use the GrabPay account for payment before 30 June 2016.
- Cardmembers can download the Grab app and set up their account (for new users) and key in their DBS/POSB Credit or Debit card number into the 'Payment' tab in the main menu page. Cardmembers can then choose the "CREDIT CARD" option when confirming cab booking(s) in the Grab app.
- Cash rebate to be awarded is equivalent to the total amount spent via the cardmember's GrabPay account from 23 February 2016 to 30 June 2016, subject to a cap of S\$50, regardless of the number of rides. The cash rebate will be credited to Cardmember's registered card account by 31 August 2016.

16. Redemption details for items (iv, vii) stated in Clause 9 is as indicated below:

- Cardmembers will need to visit <u>www.changiwifi.com</u> to reserve a router on their preferred travel dates.
- To redeem the credits, upon return of the router, Cardmembers must access their saved voucher via the DBS Lifestyle app, click "Redeem when in store", and present the voucher to offset the credits from the total bill.
- For delivery, Cardmembers must book the routers 3 working day before travel. For collection at Changi Airport, Cardmembers must book the routers 1 working day before travel. Redemption of the credits must be completed by 31 Dec 2016.
- The voucher is honoured only at Changi Recommends counters located at Singapore Changi Airport.
- The voucher is in Singapore currency and is not exchangeable for cash.
- Any unutilized amount of the voucher will be fortified and shall not be refundable.
- This voucher cannot be used for more than one transaction.

• In case of any disputes, Changi Travel Services Pte Ltd is entitled in its absolute discretion on the final decision.

For enquiries, Cardmembers can email wifi@changirec.com (9am - 6pm, Mon to Fri) or call +65 6701 1185 (24 hours, Mon - Sun) or WhatsApp, ID: 9427 6977 (24 hours, Mon to Sun)

17. Redemption details for item (v, viii) stated in Clause 9 is as indicated below:

- To redeem the limousine transfer, Cardmembers must access their saved voucher via the DBS Lifestyle app, click "Redeem when in store" and take a screenshot of the voucher.
- Cardmembers will then need to email <u>cs.dbs@wolero.com</u> and send a screenshot of the voucher and their credit/debit card number.
- Cardmembers must arrange for the limousine transfer at least 24 hours before travel. Redemption of the limousine transfer must be completed by 31 Dec 2016.
- Limousine Transfer to/from Singapore Changi Airport will be via a Mercedes E-class /Audi A6 or equivalent.
- Limousine Transfer includes ERP fees but excludes additional stop, midnight and waiting time surcharges. Entrance fee to Sentosa for vehicle and/or passenger(s), if any, will have to be borne by the Card member.
- The limousine driver will wait for Card member up to a maximum of 45 minutes after actual flight landing time for arrival and 15 minutes for departure, after which, there will be charge of S\$10 for every block of 15 minutes.
- Additional stop surcharge is \$\$20 per additional stop, up to maximum 2 additional stops. Midnight surcharge applicable for any pick up from 2300hrs to 0700hrs, both times inclusive. All surcharges are to be payable by card member to driver directly.
- Cancellations of bookings are allowed if made more than 8 hours prior to the requested pick-up time. For cancellations made less than 8 hours prior to the requested pick-up time, the voucher code will be deemed as utilized and cannot be used to make another booking.
- Amendments to bookings are allowed if made more than 4 hours prior to the requested pickup time.
- Charges would be additional S\$20 for MPV and S\$25 for a minibus should the customer choose to upgrade to bigger vehicle.
- 18. All Gifts not collected/redeemed before the expiry date as indicated in the mobile voucher will be forfeited. Other merchant terms and conditions apply, please check details on the mobile voucher.

<u>General</u>

19. In the event the Cardmember does not meet the Qualifying Spend for the Gift/Prize, DBS/POSB reserves the right to charge the full retail value of the Gift redeemed to the Card without prior notice.

- 20. DBS makes no representation to the quality or performance of the goods and services provided by the merchants/ partners/ vendors in connection with the Online Travel Fair Promotion.
- 21. DBS and its merchants reserve the right to replace the Gift/Prize (with an item of similar value) if it is unavailable at the time of redemption.
- 22. All Gifts and Prizes are not exchangeable for cash or any other items.
- 23. DBS' decision on all matters relating to the Online Travel Promotion shall be final. No correspondence or claims will be entertained.
- 24. DBS may vary these Terms and Conditions or suspend or terminate the Promotion without any notice or liability to any party.
- 25. The Cardmembers consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of the Cardmembers' personal data by/to DBS and such other third party as DBS may reasonably consider necessary for the purpose of the Promotion, and confirm that they agree to be bound by the terms of the DBS Privacy Policy, a copy of which can be found on www.dbs.com/privacy.