



## **Frequently Asked Questions on POSB Child Development Account (“CDA”) Baby’s First Gift Promotion (“Promotion”)**

### **What is included in the free First Gift?**

The GAIA Natural Baby 3-piece Organic Skincare Set consist of the following items:

- 1 GAIA Natural Baby Powder 100g
- 1 GAIA Natural Baby Hair & Body Wash 200ml
- 1 GAIA Natural Baby Moisturiser 250ml

### **How will I be notified if I am eligible?**

Notification email will be sent to the customer’s email address listed in our bank records, within one (1) months from the date that customer fulfills the conditions as stated.

### **When will I be notified for collection after completion of the redemption page?**

Customer will receive GAIA confirmation email by the following month upon successful redemption. Details on collection will be provided in the same email.

### **I have opened my child’s CDA with other banks, will my child be able to enjoy the promotion if we switch over to POSB?**

Yes, your child can also be eligible if all the conditions as stated in this promotion are fulfilled.

### **Can I pass the unique redemption code with others to redeem?**

Please note that the free First Gift is strictly non-redeemable for cash, non-transferable, non-assignable and non-exchangeable.

### **Will DBS notify customers when the free First Gift are fully redeemed?**

We will update our website to inform customers once the infant tickets are fully redeemed.