

Frequently Asked Questions – My Account (Kids) Opening Online Promotion March 2021

1. My child has an existing My Account, can he/she be entitled for this promotion?

Child will be eligible if a new My Account is open during the promotion period.

2. Will I be able to withdraw from the account during the 6-month Period?

The funds in the account are not locked in therefore customers will be allowed to withdraw from the account. However, to remain eligible, you must maintain a minimum average daily balance of S\$1,500 for 6 consecutive months.

3. Will all eligible customers receive the Promotion Gift?

The Promotion Gift is only limited to first 600 redemptions, while stock last.

4. When will I receive the redemption email for the Promotion Gift?

Eligible customers will receive the redemption email as per the dates stated in the table below. The redemption email will contain instructions on how to redeem the Promotion Gift.

Account Opening Month	Fulfil Conditions By	Receive Redemption Email By	Redeem by
Mar 21	End Apr 21	End Jun 21	31 Jul 21
Apr 21	End May 21	End Jul 21	31 Aug 21
May 21	End Jun 21	End Aug 21	30 Sep 21
Jun 21	End Jul 21	End Sep 21	31 Oct 21

5. My child has an existing Smart Buddy (Card/Watch), can he/she be entitled for this promotion?

Child will be eligible if a new My Account is open during the promotion period. New application for Smart Buddy is not required as each child can only have 1 Smart Buddy.