

If only Part A or B is completed, please send to: DBS Bank Ltd – Credit Ops, 2 Changi Business Park Crescent, #07-03, DBS Asia Hub, S486029. If only Part C is completed, please send to: DBS Bank Ltd – Account Services, Simpang Bedok Post Office, PO Box 215, Singapore 914808, unless otherwise stated. If Part A, B and C are completed, please send to: DBS Bank Ltd – Credit Ops, 2 Changi Business Park Crescent, #07-03, DBS Asia Hub.

Name:	IC/ Passport No.*:
Existing Debit Card ("Card") No.:	

PART A: Instruction for POSB Multitude, Takashimaya Debit, Capita Debit, DBS SUTD, DBS NUSSU, HomeTeamNS-PAssion-POSB or SAFRA DBS Debit Card

Replace Card due to:	<input type="checkbox"/> Lost (Please call Lost Card No. at 18001111111 immediately to report loss of your Card.)
	<input type="checkbox"/> Non-receipt
	<input type="checkbox"/> Damaged / Faulty Card* (Existing PIN to be used with the new Card issued.)
	<input type="checkbox"/> Change of name embossed on the Card to: _____ (Max 19 characters. Existing PIN to be used with the new Card issued.)
	<input type="checkbox"/> Retained at ATM. Location: _____
	Change of Language Choice: <input type="checkbox"/> English <input type="checkbox"/> Selection at ATM

PART B: Instruction for POSB GO! Debit MasterCard, PAssion POSB Debit Card, DBS Visa Debit, DBS UnionPay Debit, DBS Treasures Visa Debit, DBS Treasures Private Client Visa Debit or DBS Private Banking Visa Debit Card

Replace Card due to:	<input type="checkbox"/> Lost (Please call Lost Card No. at 18001111111 immediately to report loss of your Card.)
	<input type="checkbox"/> Non-receipt
	<input type="checkbox"/> Damaged / Faulty Card (New Card and PIN will be sent in two separate mailers)
	<input type="checkbox"/> Change of name embossed on the Card to: _____ (Max 19 characters)
	<input type="checkbox"/> Retained at ATM. Location: _____
	Change of Language Choice: <input type="checkbox"/> English <input type="checkbox"/> Selection at ATM

Note: A \$5 Debit Card replacement fee is applicable for Lost Card

PART C: Debit Card Updates

Magnetic Stripe (Overseas Use)	<input type="checkbox"/> Disallow		
	<input type="checkbox"/> Allow from ____/____/____ (dd/mm/yy) to ____/____/____ (dd/mm/yy)		
	<input type="checkbox"/> Start Now with No Expiry Date		
<input type="checkbox"/> Daily ATM Cash Withdrawal Limit	<input type="checkbox"/> S\$500 <input type="checkbox"/> S\$1,000 <input type="checkbox"/> S\$2,000 <input type="checkbox"/> S\$3,000 <input type="checkbox"/> S\$5,000 <input type="checkbox"/> S\$9,000		
<input type="checkbox"/> Daily ATM 3 rd Party Funds Transfer Limit	<input type="checkbox"/> S\$3,000 <input type="checkbox"/> S\$5,000 <input type="checkbox"/> S\$9,000		
<input type="checkbox"/> Daily NETS limit	<input type="checkbox"/> S\$500 <input type="checkbox"/> S\$1,000 <input type="checkbox"/> S\$2,000 <input type="checkbox"/> S\$3,000 <input type="checkbox"/> S\$5,000 <input type="checkbox"/> S\$9,000		
Change my Debit Card's Visa/MasterCard/UnionPay Debit limit:			
<input type="checkbox"/> Permanent (maximum S\$9,000 except for DBS Treasures Visa Debit, DBS Treasures Private Client Visa Debit or DBS Private Banking Visa Debit)			
<input type="checkbox"/> S\$0 <input type="checkbox"/> S\$500 <input type="checkbox"/> S\$1,000 <input type="checkbox"/> S\$2,000 <input type="checkbox"/> S\$5,000 <input type="checkbox"/> S\$9,000 <input type="checkbox"/> Others: _____			
<input type="checkbox"/> Temporary from ____/____/____ (dd/mm/yy) to ____/____/____ (dd/mm/yy)			
<input type="checkbox"/> S\$0 <input type="checkbox"/> S\$500 <input type="checkbox"/> S\$1,000 <input type="checkbox"/> S\$2,000 <input type="checkbox"/> S\$5,000 <input type="checkbox"/> S\$9,000 <input type="checkbox"/> Others: _____			
<input type="checkbox"/> Change the primary account ¹ no. linked to my Debit Card to: _____			
Secondary Accounts linked to my Debit Card:	<input type="checkbox"/> I wish to designate other secondary account(s):	1)	1)
		2)	2)
	<input type="checkbox"/> Please delete the following secondary account(s):	1)	1)
		2)	2)
<input type="checkbox"/> I authorise DBS to activate my Debit Card. I acknowledge that I have received my Debit Card and/or PIN via mail.			
<input type="checkbox"/> Please reissue me a PIN for my Debit Card.			
<input type="checkbox"/> Terminate Card. Do not replace Card. (Card will be terminated within 3 working days upon receipt of this form. DBS points/rebates, if applicable, will be forfeited upon termination of the Card.)			

NOTES:

For termination of POSB Multitude, POSB Active, Takashimaya Debit, Capita Debit, DBS SUTD, DBS NUSSU, HomeTeamNS-PAssion-POSB or SAFRA DBS Debit Card, please send completed form to DBS Bank Ltd – Credit Ops, 2 Changi Business Park Crescent, #07-03, DBS Asia Hub, S486029.

For termination of POSB GO! Debit MasterCard, PAssion POSB Debit Card, DBS Visa Debit, DBS UnionPay Debit, DBS Treasures Visa Debit, DBS Treasures Private Client Visa Debit or DBS Private Banking Visa Debit Card, please send the completed form to: DBS Bank Ltd – Account Services, Simpang Bedok Post Office, PO Box 215, Singapore 914808.

PART D: Declaration (Important: Please read before signing)

- I agree that the primary account(s) as stated in Part C will be linked to my Debit Card account respectively as specified by me.
- I agree that the secondary account(s) as stated in Part C are in order of priority.
- I agree that if my primary account is terminated for whatever reason, DBS Bank Ltd ("DBS") is entitled to link the secondary account as stated herein as the primary account for my Debit Card, subject to DBS' approval.
- I confirm that the information given in this application is complete, true and accurate. If any of the information given herein changes or becomes inaccurate in any way, I shall immediately inform DBS of such change or inaccuracy.
- I acknowledge that DBS has the absolute right to approve or reject my application without notice and without assigning any reason whatsoever.
- I understand and acknowledge that this application will be processed within 5 working days upon DBS' receipt of the completed form.
- I further confirm that I have read and understood and hereby agree to be bound by the DBS Privacy Policy. I have obtained a copy of the DBS Privacy Policy by:
 - downloading a soft copy from www.dbs.com/privacy; or
 - obtaining a hard copy from a DBS/POSB branch.

I hereby consent to the collection, use, disclosure and processing of my personal data in accordance with the terms and conditions governing the products and/or services applied for herein and the DBS Privacy Policy, as may be amended by the Bank from time to time.
- I am aware of Singapore's firm stance against illegal and illicit activities. I confirm that my application for this facility/product is not for illegitimate purposes and that this facility/product will not be used as a platform for illegal activities.
- For replacement/termination of card:
 - the Card was returned to me.
 - the Card was disposed at DBS securely.

Declaration on Card's magnetic stripe for overseas use (where applicable)

- I acknowledge and agree that:
 - allowing the Card's magnetic stripe for overseas use will enable me to perform (where applicable) (a) Cash withdrawal at overseas ATMs (except for DBS American Express® Cards); (b) Credit Card overseas Cash Advance; and/or (c) Credit Card and Debit Card overseas retail transactions at magnetic stripe (swipe) terminals;
 - the magnetic stripe for overseas use can be subsequently allowed/disallowed via SMS, iBanking/mBanking or at any DBS/POSB ATMs in Singapore (Note: It is recommended that you set the magnetic stripe on your Card(s) to disallow overseas use when you are in Singapore because the risk of unauthorised transactions occurring on the Card is higher when the magnetic stripe is enabled for overseas use, as the magnetic stripe data can be easily copied.); and
 - DBS reserves its rights to disable the magnetic stripe for overseas use at its discretion at any time without notice or liability to any party.

Important Notes for DBS/POSB Debit Card

- This DBS/POSB Debit Card ("Card") can be used at ATMs and for PIN based transactions at selected merchants in Singapore and at Plus/Maestro/UnionPay (where applicable) enabled merchants overseas. It also allows you to sign for local and overseas purchases, perform contactless payment via Visa payWave/MasterCard® Contactless/UnionPay QuickPass (where applicable) and card-not-present transactions² (such as online, mail and phone orders), which shall be paid for by directly deducting the transaction amount(s) from your bank account.
- Your Visa/MasterCard/UnionPay Debit Limit (where applicable) for signature-based, Visa payWave/ MasterCard® Contactless/UnionPay QuickPass (where applicable) and card-not-present transactions is set at S\$2,000. A Debit Card carries risks of unauthorised signature-based, Visa payWave/MasterCard® Contactless/UnionPay QuickPass (where applicable) or card-not-present transactions. You may choose to increase/decrease this limit upon activation. This limit is shared between signature-based transactions, contactless payment with Visa payWave/ MasterCard® Contactless/ UnionPay QuickPass (where applicable) and card-not-present (such as online, phone and mail orders) transactions. The limit on the Card is subject to your available bank balance, whichever is lower.
- Visa/MasterCard transactions in US dollars shall be converted to Singapore dollars on the date of conversion. Visa/MasterCard transactions in foreign currency other than US Dollars will be converted into US dollars before being converted into Singapore dollars. UnionPay Card transactions in US Dollar, Chinese Yuan (CNY) and Brunei Dollar (BND) dollars shall be converted to Singapore dollars on the date of conversion. Transactions in foreign currency other than US Dollars will be converted into US dollars before being converted into Singapore dollars. All conversions shall be based on the prevailing wholesale interbank rates or the government-mandated rate, as shall be determined by the respective card association. The rate used for the conversion may be different from the rate in effect on the date of the transaction due to market fluctuation.

Foreign currency retail transactions

All debit card retail transactions in foreign currency are subject to a charge imposed by the respective card associations (Visa/MasterCard/UnionPay), either as a reimbursement charge representing the charge imposed on us or as a direct charge to you. For foreign currency retail transactions converted by Visa/MasterCard associations, a conversion factor of 1% is applied on the converted amount. For foreign currency retail transactions converted by UnionPay, a 0.6% is applied on the converted amount.

In addition, an administrative fee for services provided or actions taken by us in relation to such foreign currency transactions shall be payable by you and debited from your Card Account. Our prevailing administrative fee is up to 2.65% on the converted Singapore Dollar amount for foreign currency retail transactions involving VISA/MasterCard/UnionPay Debit Cards. Total administrative fee is 3.25%.

Cash Withdrawal at Overseas ATMs

The amount withdrawn at overseas ATMs is subject to a charge imposed by the respective card associations either as a reimbursement charge representing the charge imposed on us or as a direct charge to you. For overseas cash withdrawal transactions converted by Visa/MasterCard associations, a conversion factor of 1% is applied on the converted amount. For overseas cash withdrawal transactions converted by UnionPay, a 0.6% is applied on the converted amount.

In addition, an administrative fee of up to 2.65% on the converted Singapore dollar amount for the services provided or actions taken by us in relation to such overseas cash withdrawal shall be payable by you and debited from your Card Account. Total administrative fee is 3.25%.

There is a service charge of S\$5 per cash withdrawal on overseas Plus/Cirrus/UnionPay ATMs. You will enjoy a preferential flat service charge of S\$2 if you use your Cirrus Card at the ATMs of Bank of Central Asia (BCA, Indonesia) and Bank of Philippines Island (Philippines) or Plus/Cirrus Card at the ATMs of HDFC (India). Cash withdrawal will be free of charge if you use your Plus/Cirrus Card at DBS Hong Kong, DBS Taiwan and Westpac Group ATMs in Australia (Westpac, St. George Bank, Bank of Melbourne and BankSA) or Plus Card at DBS India and DBS Indonesia ATMs. Cash withdrawal will be free of charge if you use your UnionPay Card at DBS Hong Kong and Westpac Group ATMs in Australia (Westpac, St. George Bank, Bank of Melbourne and BankSA).

- If your retail card transaction is converted to Singapore dollar via dynamic currency conversion (a service offered at selected merchants or websites), you acknowledge that the process of conversion and the exchange rates applied will be determined by the relevant merchant or dynamic currency conversion service provider, as the case may be.

All retail card transactions which are converted via dynamic currency conversion will be subject to an administrative fee of up to 2.8% on the converted Singapore dollar amount, comprising a fee of up to 1% by Visa and MasterCard such other rate as determined by us and notified to you.

- If your Card is lost, stolen or if the PIN has been compromised, you must notify us immediately. You should also make a police report and provide us with a copy of the report and in certain circumstances accompanied by written confirmation of the loss/theft/ disclosure and any other information that we may require.

Once we establish, with your assistance, that the loss or theft of your Card or PIN compromise was not due to your fault or negligence, your liability for unauthorised transactions effected after such loss, theft or unauthorised disclosure but before we are notified thereof shall be limited to S\$100. You will not be liable for any transactions carried out after you have notified us. We will refund the amounts deducted from your bank account for unauthorised transactions, in excess of the applicable liability cap, within 14 working days from the time you submit all the necessary information to us.

- Purchases are directly deducted from your bank account. There are potential risks of unauthorised signature-based, MasterCard® Contactless/Visa payWave/ UnionPay Quickpass or card-not-present transactions. Subject to the DBS Debit Card Agreement, the maximum liability for unauthorised transactions not due to your negligence is S\$100. Please allow up to 14 days to process refunds. DBS Debit Card Agreement applies.

For full details, please refer to the DBS Debit Card Agreement which can be found on www.dbs.com.sg/tc or enclosed with your new Card.





Signature/Thumbprint# of Account Holder	Date

¹Primary Account is used for Point-Of-Sale, ATM and Card Not Present transactions² without account selection e.g. Point-Of-Sale payments (PIN, signature or contactless payment with MasterCard® Contactless/Visa payWave/UnionPay Quickpass), ATM Fast Cash, correspondence and debiting of fees.

²Card-Not-Present transactions are those transactions where physical card is not required to make the transaction e.g. online, mail, phone transactions.

³ Thumbprint must be taken and witnessed at Branch. Please sign as per your DBS/ POSB Bank account records.

For DBS Bank's Use Only

Action by Branch		Action by Credit Ops (CP no: AH0016)	Action by Account Services (CP no: AH0011)
Attended By (Name, Signature, Date)  	Attended By (Name, Signature, Date)  	Attended by: Authorised by: Branch Name/Branch Code:	Authorised by: Keyed in by: Report checked by: