

## Dream Destinations Draw 2013 ("Draw") Frequently Asked Questions

**You are encouraged to refer to the Dream Destinations Draw 2013 Terms and Conditions. Participation in the Draw is deemed acceptance of the terms and conditions.**

### **1. How do I qualify to participate in this lucky draw?**

Draw is only applicable to the addressee of the SMS or Mailer.

Customer who received the promotional SMS or Mailer from the Bank will be awarded one chance for each successful NETS transaction performed on his Credit Card during the Promotion Period.

Customer who received the promotional SMS or Mailer from the Bank will be awarded fifty chances for each successful Bank Account linked to his Credit Card during the Promotion Period.

Customer who received the promotional SMS or Mailer from the Bank will be awarded fifty chances for each successful ATM Card terminated during the Promotion Period.

### **2. What is the Promotion Period?**

The Promotion Period is from 1 July 2013 to 30 September 2013.

### **3. Do I get a chance to win in the lucky draw if I make a NETS Transaction on my newly linked Credit Card?**

Yes. Customers who receive the promotional SMS or Mailer will be given one Lucky Draw chance for every NETS Transaction successfully performed on their newly linked Credit Card during the Promotion Period.

### **4. Are there any cap on the chances?**

No, there is no cap on the chances to win in the Draw. The more you use NETS on your Credit Card, the more chances you earn.

### **5. What do you mean by linking of Bank Account to Credit Card?**

By linking your DBS/POSB current/savings account to your POSB Credit Card, ATM and NETS functions are made available on your POSB Credit Card. Feel free to visit [www.posb.com.sg/atm-and-nets-link](http://www.posb.com.sg/atm-and-nets-link) to find out more.

### **6. Can I exchange the prizes for cash?**

No. We regret to inform you that prizes are not replaceable nor exchangeable.

### **7. What is the total value of the prizes?**

We will be giving away five pairs of Singapore Airlines A380 Suites tickets at the end of the Draw so the total value of the prizes is up to S\$135,900 for the Promotion Period.

### **8. How can I redeem the prize?**

A Prize notification letter will be mailed to the winners' address as per the Bank's record after the Draw. Redemption period is from 15 November 2013 to 15 January 2014. At point of redemption of the Prize by a Winner, original Prize notification letter, the Card and valid identification (NRIC/passport) must be presented by the Winner for verification. The said original Prize notification letter and photocopy of the Winner's valid identification will be collected by the relevant merchant at the point of redemption of the Prize. Redemption or use of the Prizes are also subject to the seat availability at the time of reservations or ticket issuance and the terms and conditions of the merchants and/or their supplier.

### **9. What are the details of the lucky draw?**

Promotion period: 01 July 2013 to 30 September 2013

Lucky draw date: 15 November 2013

Prize Details: Total five pairs of Singapore Airlines A380 Suites tickets

The Draw results will be published in the POSB website and in a major local English newspaper on 22 November 2013. Only one prize will be awarded per winner. A Customer who has won a prize is disqualified from further participation in the Draw.